

# HOUSING COUNSELING INTAKE FORM

	E-MAIL:	
Participant's Information		
LEGAL LAST NAME:	FIRST NAME:	
SOCIAL SECURITY NUMBER:	DATE OF BIRTH:	AGE:
STREET ADDRESS:	CITY:	ZIP:
LIVE IN RURAL AREA? Yes No	PHONE: (Home/Cell)	(Work)
DO YOU FEEL YOUR CURRENT HOUSING SITU DO YOU CURRENTLY HAVE A CHECKING OR	UATION IS STABLE? Yes No SAVINGS ACCOUNT WITH A BANK? Yes No	0
GENDER: M F MARRIED: Ye	s No SINGLE HEAD OF HOUSE: Yes	No HANDICAPPED: Yes No
# ADULTS IN HOME: # CHILDREN IN	N HOME: VETERAN: Yes No	ACTIVE MILITARY: Yes No
ENGLISH PROFICIENT: Yes No IMM	MIGRANT/REFUGEE: Yes No COUNTRY OF	= BIRTH:
RACE/ETHNICITY African Americal (Check all that apply): Hispanic		Asian Caucasian Other
EDUCATION: Graduate School / High School /	ğ ğ	Vocational School None
Co-Participant's Information  LEGAL LAST NAME:	FIRST NAME:	
SOCIAL SECURITY NUMBER:	DATE OF BIRTH:	AGE:
STREET ADDRESS:	CITY:	ZIP:
	PHONE: (Home/Cell)	(Work)
GENDER: M F MARRIED: Ye	s No SINGLE HEAD OF HOUSE: Yes	No HANDICAPPED: Yes No
# ADULTS IN HOME: # CHILDREN IN	N HOME: VETERAN: Yes No	ACTIVE MILITARY: Yes No
RACE/ETHNICITY African Americal (Check all that apply): Hispanic		Asian Caucasian Other

WHO REFERRED YOU (OPTIONAL): \_\_\_







# **Employment & Income Information**

Please list current employment for all persons in your household who are employed.

If you work more than one job, list them all. For budgetary purposes it is very important to understand the difference between every other week and bi-monthly pay. If you are unclear of the difference please consult with your counselor.

Employer Name (e.g., Target)	<b>Employee Title</b> (e.g., Sales Clerk)	Start Date (MM/YYYY)	Who's Job?	Hours Per Week	Gross Income (Before Taxes)
					\$(check one) Weekly, Every Other Week, Twice a Month, Monthly)
					\$(check one) Weekly, Every Other Week, Twice a Month, Monthly)
					\$(check one) Weekly, Every Other Week, Twice a Month, Monthly)
					\$ (check one) Weekly, Every Other Week, Twice a Month, Monthly)

Does anyone in your house receive any of the following? Check a box for each.

Туре	Yes	No	Who Receives It?	How Much?
Child Support or Alimony (circle one)				\$per
Social Security				\$per
Unemployment				\$per
Worker's Compensation				\$per
Veteran's Benefits				\$per
Disability				\$per
Housing Assistance Voucher				\$per
TANF or Food Stamps (check one)				\$per

I / We have \$	_ funds available for down payment, closing cost, and reserves.							
I / We can save an additiona	I \$		per montl	h for my ex	penses.			
What describes your current	housing?	? (Choose	e One Of T	he Followir	ng):			
Renter - Market Rent	Renter -	Subsidize	d	Living with	Friends /	Family		
Renter - Public Housing	Renter -	Section 8		Other				
Are you a: First Time Home	buyer?	Yes	No	First Ger	neration	Homebuyer?	Yes	No
/ We are currently in the pro	cess of p	urchasing	g a home:	Yes	No	Unknown		
/ We plan to purchase a home in the next 3 months:			Yes	No	Unknown			
/ We plan to purchase a hom	ne in the i	next 4-12	2 months:	Yes	No	Unknown		







# AUTHORIZATION FOR RELEASE OF INFORMATION

	LOAN NUMBER:
agencies or entities necessary for the purpose of assis	se any applicable information to realtors, lenders, or other sting in my effort to purchase a home. Authorization is further or entities to release all applicable information to Homeport or
Realtors (Please specify)	Lenders (Please specify)
Other Agencies / Entities (Please specify)	Credit Repositories (Please specify)
	_
I/Way and existen dithet Hamanart is beachy outborized	d to release and receive information partaining to my case
Participant	d to release and receive information pertaining to my case.  Co-Participant
NAME (PRINT):	NAME (PRINT):
STREET ADDRESS:	STREET ADDRESS:
CITY / STATE / ZIP:	CITY / STATE / ZIP:
SOCIAL SECURITY NUMBER: OFFICE USE ONLY	SOCIAL SECURITY NUMBER:OFFICE USE ONLY
SIGNATURE:	Signature:
DATE:	DATE:







Homeport is committed to assuring the privacy of individuals and/or families who have contacted us for assistance. We realize that the concerns you bring to us are highly personal in nature, and we assure you that all information shared both orally and in writing will be managed within legal and ethical considerations.

#### What information does Homeport collect?

In the course of providing our programs and services to you, we collect information about your personal financial circumstances, called your "nonpublic personal information." This information can take any of the following forms:

- Information we receive from you orally, on applications or other forms, such as your name, address, social security number, assets, and income.
- Information about your transactions with us, your creditors, or others, such as your account balance, payment history, parties to transactions and credit card usage.
- Information we receive from a credit reporting agency, such as your credit history.

## How does Homeport protect my information?

Homeport restricts access to your personal information to staff that need to know that information to provide products and services to you. We maintain physical and electronic security procedures to safeguard the confidentiality and integrity of personal information in our possession and to guard against unauthorized access. File level password protection and user authentication and detection software (Windows Server 2003) is enabled to protect your information. Electronic data file storage is in a locked centralized location (server room) and a Cisco ASA 5505 adaptive security device has been deployed for network intrusion protection.

### How will my information be used by Homeport?

Your "nonpublic personal information" will be released to the following individuals or agencies ONLY UPON YOUR WRITTEN AUTHORIZATION:

- Financial service providers, such as companies engaged in providing home mortgage loans.
- Project partners for purposes of program review or monitoring, auditing and oversight purposes only.
  - Homeport receives Congressional funds through the National Foreclosure Mitigation Counseling (NFMC) program, and as such is required to share some of your personal information with NFMC program administrators or their agents for purposes of program monitoring, compliance, and evaluation.
  - Homeport receives funds through the Neighborworks America organization, and as such is required to share some of your personal information with this organization for purposes of monitoring, compliance and evaluation.
- U.S. Department of Housing and Urban Development (HUD): Homeport is a HUD-certified housing counseling agency and as such is required to share some of your personal information with HUD. HUD follows strict rules to protect your confidentiality. You will not be named in any reports. Although your information may be looked at individually by HUD, or contractors hired by HUD to collect and analyze data, your name will not be associated with any analysis of the data. Only results from groups of people will be reported.
- Other individuals or agencies, but only when our staff is permitted by law, such as when we are served with a valid subpoena.

We may also use anonymous aggregated case file information for the purpose of evaluating our services, gathering valuable research information, reporting to various agencies and/or designing future programs.





# PRIVACY POLICY AND PRACTICES



#### What if I don't want Homeport to disclose my nonpublic personal information?

You may "opt-out" of certain disclosures:

- You have the opportunity to "opt-out" of disclosures of your nonpublic personal information to third parties (other than disclosures made to project partners and those permitted by law) that is, direct us not to make those disclosures.
- If you choose to "opt-out," we will not be able to answer questions from your creditors.
- If you choose to "opt-out," you may change your decision at any time by calling (614) 221-8889.

**RELEASE:** I hereby authorize Homeport to release nonpublic personal information it obtains about me to (1) my creditors and (2) any third parties necessary to provide me with the services I have requested. I acknowledge that I have read and understand the above privacy practices and disclosures.

Participant	Co-Participant	
SIGNATURE:	SIGNATURE:	_
NAME (PRINT):	NAME (PRINT):	_
DATE:	DATE:	

**OPT-OUT:** I request that Homeport make no disclosures of my nonpublic personal information to third parties other than project partners and those permitted by law. I understand that by choosing this option Homeport will not be able to answer questions from my creditors. I understand that I may change my decision at any time by calling (614) 221-8889.

Participant	Co-Participant
SIGNATURE:	SIGNATURE:
NAME (PRINT):	NAME (PRINT):
DATE:	DATE:





# PROGRAM DISCLOSURE FORM



NOTE: If you have an impairment, disability, language barrier, or otherwise require an alternative means of completing this form or assessing information about housing counseling, please talk to your housing counselor about arranging alternative accommodations.

About Us and Program Purpose: The mission of Homeport is to create a cornerstone of dignity, security and opportunity through quality affordable homes and strong communities. Homeport is a nonprofit, HUD-approved housing counseling agency that provides Mortgage Delinquency & Default Resolution Counseling, Pre-purchase one on one counseling and group educational workshops, as well as, Financial Capabilities one on one counseling and group education workshops. Homeport also provides Reverse Mortgage counseling. We serve all clients regardless of income, race, color, religion/creed, sex, national origin, age, family status, disability, or sexual orientation/gender identity. We administer our programs in conformity with local, state, and federal anti-discrimination laws, including the federal Fair Housing Act (42 USC 3600, et seq.). As a housing counseling program participant, please affirm your roles and responsibilities along with the following disclosures and initial, sign, and date the form on the following page.

## Client and Counselor Roles and Responsibilities:

#### Counselor's Roles & Responsibilities Client's Roles & Responsibilities Reviewing your housing goal and your finances Completing the steps assigned to you in your Client Preparing a Client Action Plan that lists the steps that Action Plan. you and your counselor will take in order to achieve Providing accurate information about your income, your housing goal. debts, expenses, credit, and employment. Preparing a household budget. Attending meetings, returning calls, providing Your counselor is not responsible for achieving requested paperwork in a timely manner. your housing goal but will provide guidance and Notifying your counselor when changing a housing education in support of your goal. Attending educational workshops as recommended. Neither your counselor nor agency employees, agents, or directors may provide legal Retaining an attorney if seeking legal advice and/ advice. or representation in matters such as foreclosure or bankruptcy protection.

Termination of Services: Failure to work cooperatively with housing counselor and/or Homeport will result in the discontinuation of counseling services. This includes, but is not limited to, missing three consecutive appointments. INITIALS:\_\_\_\_\_/

**Agency Conduct**: No Homeport employee, volunteer, or agent shall undertake any action that might result in, or create the appearance of, administering counseling operations for personal or private gain, provide preferential treatment for any person or organization, or engage in conduct that will compromise our agency's compliance with federal regulations and our commitment to serving the best interests of our clients.

**Agency Relationship**: Homeport has financial affiliation with HUD, NeighborWorks America, local and state government agencies and local lenders. As a housing counseling program participant, you are not obligated to use the products and services of Homeport or our industry partners.

Alternative Services, Programs, and Products & Client Freedom of Choice: In the interest of full disclosure, Homeport also provides affordable housing opportunities through homes for sale and rental opportunities. As a housing counseling client, you are not obligated to participate in any of these services. You are entitled to choose whatever services and/or products best meet your needs.









Referrals and Community Resources: You will be provided a community resource list which outlines regional services available to meet a variety of needs, including utility assistance, food banks, and legal aid assistance, among others. This list also identifies alternative agencies that provide services, programs, or products identical to those offered by Homeport.

Privacy Policy: I/we acknowledge th	aat I/we received a	copy of Homeport's Privacy Policy.	
Home Inspection: I/we acknowledg and '10 Important Questions to Ask INITIALS/		ed a copy of 'For Your Protection: Gector'.	et a Home Inspection'
are not liable for any claims and caumy participation in Homeport couns and its affiliates. I have read this does have signed it freely and without an and unconditional release of all liable is unenforceable, it shall be modified remainder of this document shall re	uses of actions arists seling; and I herekt cument, understarty inducement or a collity to the greatest of to the extent new main enforceable	e agree that Homeport, its employed sing from errors or omissions by suctory release and waive all claims of act and that I have given up substantial riessurance of any nature and intendirest extent allowed by law. If any provincessary to make the provision validate to the full extent allowed by law. Plee and that you should consult your to	h parties, or related to tion against Homeport ghts by signing it, and t to be a complete sion of this document and binding, and the ease note that represen-
Homeport or one of its partners, ma vice. You may be requested to comp may be confidentially shared with H	ay contact you dur olete a survey aski lomeport grantors	on and in compliance with grant func- ing or after the completion of your h ing you to evaluate your client exper s such as HUD. By signing this Disclo HUD and other third parties, as app	nousing counseling ser- rience. Your survey data sure Statement, I give
I/we acknowledge that I/we receive	ed, reviewed, and	agree to Homeport's Program Disc	losures.
Name 1 Signature	Date	Name 2 Signature	Date
Counselor Signature	Date		
If acceptance of Program Disclosur	e Form is taken by	phone:	
		Program Disclosure Form was read to A hard copy of the disclosure was se	



